

Delivery Terms

Located on our website: <https://shop.nowchem.com.au/delivery/>

Palletised Freight

Nowchem will arrange orders to be freighted to our customers unless otherwise specified. The freight cost will be provided to the customer, and their account charged at the time of placing an order.

Nowchem partners the following external carriers for the delivery of single item, carton, and palletised freight:

- Nowra Transport and Distribution (NTD)
- Tattam Express
- Vellex Logistics
- Toll Logistics

Pallet Delivery Costs: - External Carriers

\$120 per pallet space to Sydney (North of The Illawarra)

\$120 per pallet space to Southern Highlands

\$120 per pallet space to Batemans Bay

\$120 per pallet space to Canberra

\$150 per pallet space to Narooma

\$150 per pallet space to Bega/Eden

\$150 per pallet space to Northern Sydney/Northwest Sydney

\$170 per pallet space to Central Coast

\$190 per pallet space to Newcastle

*All other areas available on request

**Single item and carton freight deliveries via external carriers will be quoted at time of order.

Bulk Tanker / Liquid Freight

For Bulk Aluminium Sulphate Customers these orders shall be transported as per quoted costs and conducted by Hitchcock's Haulage and Unanderra Tanker Hire.

Bulk Delivery Costs: - External Carriers

Price on Application.

Delivery ETA's

Estimated delivery dates will be advised at the time of order placement, or in an order confirmation.

Delivery within local areas on Nowchem owned/operated transport will be carried out within 3-5 working days if the product is in stock, or pre-prepared at the time of order receipt.

Chemical pump-outs conducted by Nowchem staff will be completed as per date advised by the Customer Service Team, these may not fall on the normal delivery days due to scheduling and logistics involved in these orders.

Nowchem operates its own fleet of vehicles and provides a local delivery service for customers from the Northern Illawarra Suburbs to Bawley Point NSW. The minimum order value for this delivery service is \$200 otherwise a small order surcharge of \$20 applies, including where a Nowchem Sales Rep delivers on behalf of Nowchem.

Nowchem delivers North of Bomaderry Mondays and Thursdays and South of South Nowra on Tuesdays and Fridays. Local deliveries are usually conducted 3 times per week.

Customers located in the Southern Highland (including Kangaroo Valley) regions have a minimum order value of \$400 otherwise a \$35 delivery charge applies. Deliveries occur on Wednesdays only.

Schedule subject to change*

Nowchem endeavours to maintain a regular delivery schedule, however conditions are subject to change including long weekends/public holidays, road closures, vehicle breakdown and driver availability. Any variations to Nowchem Transport delivery schedules will be communicated to our customers at the time of order placement.

For a detailed map of our Nowchem service area please refer to the next page.

Nowchem's Commitment to safe Supply Chain.

Nowchem is committed to maintaining a safe supply chain. This includes following National Heavy Vehicle Regulations for our drivers and work with our third-party carriers to ensure their safety too.

Nowchem also distributes products that are classified as Dangerous Goods under the Australian Dangerous Goods Code and some types of classes of dangerous good cannot travel together. If this is the case you will be notified by our customer service team as additional freight charges may occur. Under the Australian Dangerous Goods Code, we cannot leave dangerous goods unattended at a delivery point. All goods must be signed for by yourself or a representative, so please ensure someone is available to accept your delivery if it contains dangerous goods.

UN HAZARD CLASSES AND WARNING DIAMONDS						
CLASS 1  Explosive substances and articles			CLASS 2 – GASES  Flammable gas Non-flammable gas Toxic gas			
CLASS 3  Flammable liquid	CLASS 4.1  Flammable solid	CLASS 4.2  Liable to spontaneous combustion	CLASS 4.3  Flammable on contact with water	CLASS 5.1  Oxidising agent	CLASS 5.2  Organic peroxide	
CLASS 6.1  Toxic	CLASS 6.2  Infectious substance	CLASS 7  Radioactive material			CLASS 8  Corrosive	CLASS 9  Miscellaneous

